Diving into Chicago’s Dashboard to End Homelessness

All CoC Meeting
December 7, 2017
Focus

Creation of Chicago’s Dashboard to End Homelessness
   a. Purpose: Data analysis for action
   b. Feedback Sessions
   c. EVHI example of Dashboard implementation

Dashboard Orientation
   a. Story progression
   b. Data focus of each tab

Dashboard Implementation
   a. Questions answered by tab
   b. Direct opportunity for data exploration and analysis
   c. Ensuring Dashboard can become part of ongoing analysis at all levels
Creation of Chicago’s Dashboard to End Homelessness

Purpose
1. Enhance work by initiatives to end Veteran and Chronic Homelessness in Chicago
2. Empower CoC/committees/projects to assess their own progress
3. Highlight areas for action based on data
4. Ongoing means to assess impact of action

Primary Foundation of Dashboard
1. Transparency
2. Integration of varied system experiences into centralized picture
3. Rapidly updated data
Creation of Chicago's Dashboard to End Homelessness

Feedback Sessions

- Community and national subject experts called upon to share response to Dashboard foundation
- Questions crafted for each session to harness unique perspectives and roles

10 Sessions

- All Chicago Teams
- Coordinated Entry System (CES) Partners
- Ending Veteran Homelessness Initiative (EVHI) Leadership Team
- 1:4 Initiative Leadership Team
- Agency Technical Administrators (ATAs)
- Coordinated Access Steering Committee (CASC)
- Department of Family and Support Services (DFSS)
- Urban Labs
- Abt. Associates
- Community Solutions
EVHI: Dashboard Implementation and System Change

Meeting Agenda

EVHI Leadership Team

DFSS

All Chicago
Chicago Housing Authority (CHA)
CSH
Department of Housing and Urban Development (HUD)
Jesse Brown VA Medical Center

Grant and Per Diem Representative
Supportive Services for Veteran Families (SSVF) Representative

Home for the Holidays

all Chicago
making homelessness history
Dashboard Orientation

Story

1. Key System Indicators
2. Experience of homelessness and system engagement
3. Resources available to address homelessness
4. Movement into permanent housing
Chicago’s Dashboard to End Homelessness

https://allchicago.org/dashboard-to-end-homelessness
Dashboard Orientation

Data by Tab

1. *Key System Indicators*
   6 Areas for quick assessment and action
2. *Homelessness to Housing: Project Involvement*
   Sheltered and Unsheltered experiences
   Project enrollment
3. *Housing Needs and Availability*
   Permanent housing project unit openings
   Individuals assessed in need of selected housing
4. *Comparison of Housing and Homelessness*
   Inflow and Outflow
5. *Movement to Permanent Housing*
   Referrals and Enrollments
6. *Permanent Housing Outcomes*
   System and project level housing details
Dashboard Exploration

Key System Indicators

- How many people are experiencing homelessness in Chicago?
- What action can be taken to influence the number experiencing homelessness?
- Do we have a process to move people into permanent housing?

Homelessness to Housing: Project Involvement

- Do individuals engage with a single or multiple providers when experiencing homelessness?
- How many individuals and households are experiencing unsheltered homelessness?
- Individuals currently experience an average of ___ days of homelessness, how can we see the length of time of their movement through our Homeless Services Continuum?
Dashboard Exploration

Housing Needs and Availability

- Which subpopulation needs the greatest amount of supportive housing resources?
- Does Chicago currently have housing resources available to connect individuals, youth, and families to the most effective option?

Comparison of Housing and Homelessness

- How many people are currently experiencing homelessness in Chicago?
- What are the housing needs of individuals entering our homeless services system?
- What can our system optimize to increase the movement of people into permanent housing?
Dashboard Exploration

Movement to Permanent Housing

• We have a large number of people experiencing homelessness in Chicago. How are these individuals connected to housing? Which housing options are they connected to?
• Are there barriers that exist that prevent someone from quickly moving into a permanent housing unit?

Permanent Housing Outcomes

• The Outflow from homelessness includes those connected to permanent housing each month. Which project types are working to move these individuals into permanent housing?
• How many individuals, families, or youth has a provider housed during a selected period of time?

Veteran Benchmarks

• Has Chicago addressed the four main areas to demonstrate an end to Veteran homelessness in Chicago?
Data Exploration and Analysis

EVHI Data:

During 2017, has the total outflow of Veterans moving into permanent housing or becoming inactive been greater than the inflow of Veterans entering the CoC?

Was there a period of time when the Outflow of Veterans was greater than the Inflow? If so, what months were included in this period?
Data Exploration and Analysis

System Level Data:

What number of youth experiencing homelessness have been assessed as part of the Coordinated Entry process?

Is there a location or place of engagement common to those youth that have been assessed to be connected to permanent housing?
Data Exploration and Analysis

Project Level Data

Which Youth Drop in Program has 69% of its youth participants assessed as part of the Coordinated Entry process?

Which project has housed 4 youth in November of 2017?
Ongoing Data Analysis

CoC

- Lead with data
- Build on EVHI experience to insert data review in all committee meetings

All Chicago

- Provide ongoing opportunities to review Dashboard implementation and effectiveness
- Continually provide data to assist in action and analysis process
Thank you!

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