Student Emergency Fund

COLLEGE STUDENT RESOURCE GUIDE
ALL CHICAGO
## Table of Contents

College Planning, Financial Aid, & Scholarships ................................................................. 4  
Emergency Assistance ........................................................................................................... 4  
Resource Guides & Hotlines for Young People Experiencing Homelessness or Housing Instability ... 4  
Undocumented Student Resources ....................................................................................... 5  
Resources for Students with Disabilities .............................................................................. 5  
Housing ................................................................................................................................ 6  
  Resources for Renting ........................................................................................................... 6  
  Rapid Rehousing Program ..................................................................................................... 6  
  Foreclosure Prevention ......................................................................................................... 6  
  Interim & Transitional Housing for Young People ............................................................... 7  
  Transitional & Permanent Supportive Housing for Adults ................................................ 9  
  Emergency Housing: The 411 on 311 .............................................................................. 9  
  Emergency Shelter for Youth, Ages 18-24 .......................................................................... 9  
Utilities .................................................................................................................................. 10  
  LIHEAP (Low Income Home Energy Assistance Program) ............................................... 10  
  Programs Offered by Utility Companies ............................................................................ 10  
Basic Needs .......................................................................................................................... 11  
  Youth Drop In Centers ....................................................................................................... 11  
  Programs For Trans/Gender Non-Conforming (TGNC) Folks ........................................... 12  
  Street Outreach-Youth ........................................................................................................ 13  
Employment/Job Training ..................................................................................................... 13  
Computer/Internet Access ..................................................................................................... 14  
Health and Wellness ............................................................................................................. 14  
  Free or Low-Cost Youth Walk-In & Mobile Health Clinics .............................................. 14  
  Free STI/HIV Testing & Treatment .................................................................................... 15  
  Low Cost STI/HIV Testing & Treatment ......................................................................... 15  
  Free or Low Cost LGB and Transgender Health Clinics .................................................. 16  
    For Transgender and Gender Non-Conforming People, 18+ ........................................ 16  
    For LGBT Youth .............................................................................................................. 16  
  Clinics for Women and Transgender People ................................................................... 16  
  Primary Care Health Centers ............................................................................................. 16  
Sexual & Domestic Violence ................................................................................................. 16
Mental Health/Wellness ............................................................................................................................. 17
Legal Assistance .......................................................................................................................................... 17
Public Benefits.............................................................................................................................................. 18
  Supplemental Nutrition Assistance Program (SNAP) ............................................................................... 18
  Temporary Assistance to Needy Families (TANF) .................................................................................. 18
  Medical Assistance/CountyCare ............................................................................................................. 18
  Social Security Disability Insurance (SSDI) ............................................................................................ 18
  Social Security Income (SSI) .................................................................................................................... 18
Identification Replacement & Name Changes ........................................................................................... 19
  Step 1: Birth Verification/Birth Certificate .............................................................................................. 19
  Step 2: Birth Certificate ........................................................................................................................... 20
  Step 3: Proof of residence ........................................................................................................................ 21
  Step 4: Picture Identification .................................................................................................................. 22
  Step 5: Social Security Card ..................................................................................................................... 22
  Step 6: State Identification or Driver’s License ....................................................................................... 22
  Step 7: Voter Registration ....................................................................................................................... 23
Name Change Resources .......................................................................................................................... 23
College Planning, Financial Aid, & Scholarships

**Choose Your Future**  
[https://chooseyourfuture.cps.edu](https://chooseyourfuture.cps.edu)  
Chicago Public Schools creates a scholarship guide annually.

**What’s Next Illinois**  
[www.whatsnextillinois.org](http://www.whatsnextillinois.org)  
What’s Next Illinois is a web-based high school, college and career planning tool that most Chicago Public School students can access for free.

**First Generation Student**  
[www.firstgenerationstudent.com](http://www.firstgenerationstudent.com)  
This site is full of info for first-generation students, including tips on finding the perfect campus, applying for admission, making it work financially, and doing the best once you get there and after you gradate. Includes helpful overview of financial aid terminology.

**I’m First**  
[www.imfirst.org](http://www.imfirst.org)  
An online community celebrating first-generation college students and supporting those who will be.

**Federal Student Aid**  
Information and videos about types of financial aid, how to qualify and apply for financial aid, and how to manage loans.

**Emergency Assistance**  
The Emergency Fund offers immediate help to Chicago families and individuals to help prevent homelessness by intervening during a crisis. Call 311 and ask for “Short Term Help” to be connected to the Chicago Homelessness Prevention Call Center. Once connected to a participating agency, a Fund Manager assesses needs and determines eligibility for a wide array of programs and services, including the Emergency Fund’s programs.

**Resource Guides & Hotlines for Young People Experiencing Homelessness or Housing Instability**  
**Homeless Youth Handbook: Illinois Legal Issues and Options Handbook**  
[http://homelessyouth.org/](http://homelessyouth.org/)

Chapters include:
- Foster Care
- Turning 18
- LGBT
- Options for Safety & Stability
- Education
- Employment Law
- Health Care & Medical Rights
• Identification
• Public Benefits

Illinois Housing Empowerment Handbook

Chapters include:
• Types of Housing
• Cash Assistance Programs
• Homeless Assistance Services
• Tenant Rights
• Pest Control
• Financial Planning

National Runaway Safeline
1-800-RUNAWAY or live chat
www.1800runaway.org
Contact for resources and confidential support.

Undocumented Student Resources

Illinois Dream Act Undocumented Student Guide to College
http://icirr.org/content/undocumented-students-guide-college-illinois
This guide includes financial aid options and a list of higher education institutions in Illinois with information about how to answer the citizenship and social security information on admission applications. Chicago organizations and groups that provide support to undocumented students are included as well. A database of private scholarships available to undocumented students living in Illinois can be found here: www.ICIRR.org/Education (Immigrant Student Scholarship Guide)

Illinois Dream Act Counselor Guide to Resources for Undocumented Students
http://icirr.org/content/counselor-guide-resources-undocumented-students

Illinois Coalition for Immigrant & Refugee Rights
1-855-HELP-MY-FAMILY
Information, referral, and crisis hotline for families facing separation due to deportation or have already lost a family member to deportation.

Resources for Students with Disabilities

Access Living
https://www.accessliving.org
Access Living is committed to the independence and inclusion of people with disabilities. Check out Access Living’s Information & Referral Directory, Resource Finder for Housing, Employment, Health Care, Personal Assistance and other resources.
Housing

**Chicago Central Referral System**
**[www.chicagocrs.org](http://www.chicagocrs.org)**
This is the system by which people experiencing homelessness can apply for housing. The CRS Assessment Tool can be filled out online and assesses your eligibility for supportive housing. Rather than being a “first-come, first-serve” waitlist, it is based on a household’s need for housing. Not all programs use the CRS, but many do.

**Direct2Housing**
**[www.direct2housing.org](http://www.direct2housing.org)**
This online tool allows you to search for housing information on your own. You can click on each result to see contact information, eligibility criteria, and learn about the application process for supportive housing programs.

Resources for Renting

**Metropolitan Tenant’s Organization (MTO)**
Renters’ Rights Hotline: 773-292-4988 (open Monday-Friday, 1-5 PM)
MTO offers comprehensive information about landlord-tenant issues and supplies sample letters on their website at: [http://www.tenants-rights.org](http://www.tenants-rights.org)

MTO designed an app that provides resources about rights as well as the ability to document and share issues between tenants and landlords in real-time. This app helps resolve issues faster with increased accountability and fewer misunderstandings. Any tenant or landlord can access the app at [http://www.squaredawaychicago.com](http://www.squaredawaychicago.com).

**La Casa**
1818 S. Paulina Street
312-880-1889
[http://lacasastudenthousing.org](http://lacasastudenthousing.org)
La Casa student housing is an innovative model in student housing that surrounds students with all the benefits and resources of on-campus living—plus the added advantage of an on-site Resource center. Located in Pilsen, La Casa offer housing assistance via a La Casa Student Housing Scholarship Fund.

**Rapid Re-Housing**
RRH provides a time-limited housing subsidy (usually 3 to 12 months) to individuals and families. Chicago residents can access RRH services by calling 311.

**Foreclosure Prevention**
**Illinois Foreclosure Prevention Network**
[http://keepyourhomeillinois.org](http://keepyourhomeillinois.org)
The Illinois Foreclosure Prevention Network was created as a services to Illinois residents and includes housing counseling, legal advice, and mortgage assistance.
Interim & Transitional Housing for Young People
These programs provide housing to young people for periods between 4 and 24+ months.

El Rescate
872-829-2494
www.elrescatechicagor.org

The Harbour
1440 Renaissance Drive, Suite 240, Park Ridge
847-297-8541
www.theharbour.org
Eligibility: On-site housing for female-identified youth 16-21 (emergency Shelter for female-identified youth 12-21); supportive housing for all youth.

Harmony Village (Unity Parenting & Counseling)
7923 S. Maryland (1 block east of Cottage Grove)
773-783-9200

Mercy Home for Boys & Girls
1140 W. Jackson Blvd (Boys) & 11600 S. Longwood Drive 60643 (Girls)
877-24-START
Eligibility: Boys and young men, 11-23; Girls and young women, 11+. Call to begin application.

Neon Street Center & Dorms (Heartland Alliance)
4506 N. Sheridan Road (Wilson Red Line)
773-769-3586
www.heartlandalliance.org/whatwedo/our-programs/directory/neon-street-programs.html
Eligibility: Ages 18-24. Transitional living program for up to two years (or until 21 years old) for all genders. Call to schedule intake assessment. Must access drop-in center service (9a-7p) at least twice a month to stay on the waiting list.

New Moms Transformation Center Housing
5317 W. Chicago Ave.
773-252-5320
www.newmomsinc.org
Eligibility: Parents experiencing homelessness, ages 18-24, are identified through the Central Referral System.

Open Door Shelter-West Town (The Night Ministry)
1110 N. Noble St. (@ Milwaukee; Division Blue Line)
773-506-4100 or Toll Free 877-286-2523
www.thenightministry.org
Eligibility: Ages 14-20, all genders. Interim Housing Program with 4-month maximum stay. Transitional Living Program available to clients in the interim program. TGNC youth and single parents with children
are welcome. No wait list. Best times to call: before 9am, after 9pm. No ID required. No waitlist. The more times you call, the more chance you have of getting a bed.

**RAPPP-Lakeview (The Night Ministry)**
3262 N. Clark St. (Belmont Red Line)
773-506-3120
[www.thenightministry.org](http://www.thenightministry.org)
**Eligibility:** Ages 14-19. 120 day interim-housing program for pregnant individuals and/or parenting youth. 8 beds, 8 cribs.

**Solid Ground (La Casa Norte)**
3533 W. North Ave (#72, North Avenue Bus)
773-276-4900
[www.lacasanorte.org](http://www.lacasanorte.org)
**Eligibility:** Young men, ages 16-21½, experiencing homelessness. 2-year independent living. Call to schedule an intake and assessment between 9am–7pm Monday–Friday.

**Stable Futures (Heartland Alliance)**
1709 East. 53rd St.
773-624-6148
**Eligibility:** 18+. Provides a rental subsidy for up to two years and participants are housed in scattered-site, market-rate apartments throughout Chicago. Must apply through the Central Referral System. Referral from another organization is preferred.

**Teen Living Programs, Belfort House**
3745 S. Indiana Ave. (Green Line 63rd/Ashland)
773-548-4443 or Outreach office—773-548-6780 ext. 38
[www.tlpchicago.org](http://www.tlpchicago.org)
**Eligibility:** Ages 18–21. Transitional housing program. Young people, TGNC, and pregnant youth welcome. Program cannot accommodate participants with children. You will need to meet with youth outreach staff to be added to the wait list, which can be done at an outreach site or the main office.

Check out the outreach schedule (call number above first because these change frequently):
- **Monday:** 39th & Cumberland or 31st & Cumberland (Dunbar or Endell Phillips), 2:30-6:30 PM.
- **Tuesday:** 79th & Cottage Grove, 3-7 PM.
- **Thursday:** 63rd & Ashland Green Line, 2-6 PM.
- **Friday:** 95th & Dan Ryan Red Line, 4-8 PM.

Also provides emergency shelter for young people 14-17 through CCBYS (provider list of locations: [https://www.dhs.state.il.us/page.aspx?item=37263](https://www.dhs.state.il.us/page.aspx?item=37263)).

**360 Youth Services Transitional Living Program**
1305 W. Oswego Road, Naperville IL 60540
630-717-9408
[www.360youthservices.org](http://www.360youthservices.org)
**Eligibility:** Ages 18-21. Transitional living program for youth experiencing homelessness who identify as LGBTQ. Apartments in Naperville, Lisle and Aurora.
Transitional & Permanent Supportive Housing for Adults
Many programs have transitioned their intakes to the Chicago Central Referral System. Apply here: [www.chicagocrs.org](http://www.chicagocrs.org)

**Hilda’s Place Transitional Shelter**
1458 Chicago Avenue, Evanston (3 blocks north of the Dempster Purple line stop)
847-424-0945
**Eligibility:** 18+. 4-month maximum stay.

**Housing Opportunities for Women (HOW)**
1607 W. Howard Street, Second Floor
773-465-5771
[www.how-inc.org](http://www.how-inc.org)
**Eligibility:** HOW does not accept self-referrals. Requires case managers from referring agencies to initiate the application process. Phone calls should be from the referring agency staff rather than the applicant. More about the application and housing process can be found here: [http://www.how-inc.org/referral.html](http://www.how-inc.org/referral.html)

**TransLife Center**
773-248-5200 x 411 (Call for location)
**Eligibility:** Ages 18+, transgender individuals. Chicago House’s safe and affirming housing program for transgender individuals. Apply through CRS.

**Emergency Housing: The 411 on 311**

**Accessing Chicago’s Adult Homeless Shelter system**
1. Go to any hospital emergency room or police station.
2. Go to any pay phone and dial 311, or ask hospital staff to call for you.
3. Tell the hospital staff and/or the person on the phone that you are homeless, 18 years of age or older, & need shelter.
4. A Catholic Charities van will come and take you to a shelter.
5. If hospital staff forces you to leave the waiting room before the Catholic Charities van comes, be polite but assertive and ask to speak to that person’s supervisor. If the supervisor also tells you to leave, please report this discrimination to the Chicago Coalition for the Homeless.

**Emergency Shelter for Youth, Ages 18-24**
These overnight shelters for young people can be accessed each evening, 365 days a year. Services are first come, first serve or lottery based. If accessing emergency shelters through 311, you may request youth-specific housing options during the Catholic Charities intake if beds are available.

**The Crib (The Night Ministry)**
773-318-5462 (only answered between 8 PM and 10AM, can leave a voicemail any time)
Lake View Lutheran Church, 835 W. Addison (CTA: Red Line, Addison)
**Eligibility/Services:** LGBTQ affirming. Space cannot accommodate parents with children. Arrive at 8:30 PM for the lottery. Provides access to meals, supplies, showers, laundry, and transit assistance.
Casa Corazón – Logan Square/Humboldt Park (La Casa Norte)
773-276-4900 x252
2845 W. McClean (near California & Armitage, CTA Bus 72 & 73)
Eligibility/Services: First come, first serve. Open from 9 PM – 9 AM. All genders. Dinner, breakfast, showers, transit assistance.

Casa Corazón – Back of the Yards (La Casa Norte)
773-276-4900 x252
1736 W. 47th St. (CTA: Orange Line, Western)
Eligibility/Services: First come, first serve. Open from 9 PM – 9 AM. All genders. Emergency shelter for 30 youth. Dinner, breakfast, showers, and transit assistance.

Ujima Village (Unity Parenting & Counseling)
7320 S. Yale Ave. (CTA: Red Line, 69th or #29 CTA State Street Bus Stop at Lafayette Ave and 73rd)
Eligibility/Services: Arrive before 8 PM to participate in lottery. Open 8 PM – 9 AM. All genders. Dinner, breakfast, showers, and transit assistance.

A Safe Haven (Youth Engagement Services)
773-435-8440
2750 W. Roosevelt (CTA: Between Pink and Green Line, California stops; California-94 bus Roosevelt- 12)
Eligibility/Services: First come, first serve. Open from 7 PM – 7 AM. All genders. Dinner, breakfast, showers, and transit assistance.

San Jose Obrero Mission (La Casa Norte)
773-276-4900 x241
2408 S. Albany Ave. (CTA: Pink Line, Cermak)
Eligibility/Services: Pregnant and parenting youth. 6 PM – 8 AM. Dinner, breakfast, showers, laundry, and transit assistance. Must be referred by La Casa Norte.

Utilities
LIHEAP (Low Income Home Energy Assistance Program)
http://www.cedaorg.net
LIHEAP helps lower-income individuals pay their utility bills. The program is means for people facing a crisis who cannot pay their utility bill.

Programs Offered by Utility Companies
Utility companies also provide assistance. You can receive funds through these programs in addition to any LIHEAP funds you may receive.

Com Ed-Residential Special Hardship Fund
https://www.comed.com/customer-service/assistance-programs/Pages/residential-hardship.aspx

Peoples Gas – Share the Warmth
http://www.peoplesgasdelivery.com/home/share_warmth.aspx
Administered for Peoples Gas by the Community and Economic Development Association (CEDA), Share the Warmth provides heating grants to limited and fixed-income households. Eligible customers who
College Student Resource Guide | Student Emergency Fund

make a payment toward their bills receive matching grants of up to $200. To apply, call CEDA at 800-571-2332 or call one of the locations listed here:
http://www.peoplesgasdelivery.com/home/share_warmth.aspx#locations

Basic Needs
Direct2Food is Metro Chicago’s one-stop shop for meeting the food needs of you and your family. This online resource will help you located the food pantries, soup kitchens, and meal programs closes to you. Search now: www.direct2food.org

Youth Drop In Centers
Need help with basic needs like rent, utilities, or other housing issues?
Call the Homelessness Prevention Call Center at 1-877-4-Cook-15 (1-877-426-6515) OR call 311 and ask for “Short-Term Help” and you will be transferred to the Homeless Prevention Call Center.

Broadway Youth Center (Lakeview/North Side)
773-935-3151
615 W. Wellington (Broadway & Wellington, inside Wellington Ave UCC. Near Belmont Red Line)
www.howardbrown.org/byc
Hours: Monday, Tuesday, Thursday, Friday 12–3pm
Eligibility/Services: Ages 12-24. Food, hygiene supplies, workshops, resource advocacy (also by appointment), counseling (also by appointment), medical and HIV/STI testing services (different hours), GED preparation + tutoring.

Cafe Pride (Lakeview/North Side)
Lake View Presbyterian Church, 716 W. Addison (Red Line Addison, #36 Broadway)
Hours: Every Friday night from 8pm–midnight.

Neon Street Center & Dorms (Uptown/North Side)
773-433-1290
4506 N. Sheridan Road (at Sunnyside, 2 blocks north of Montrose; Red Line Wilson)
Hours: Monday–Friday, 9am–7pm
Eligibility/Services: Ages 14-24. ID required eventually, but not the first time. Employment/educational assistance, case management services, meals, laundry, showers.

Youth Lounge (Lakeview/North Side)
773-348-2670
Broadway United Methodist Church, 3338 N. Broadway (at Buckingham, Red Line Addison or #36)
Hours: 2nd and 4th Saturdays of every month, 4–6:30pm.

Teen Living Program Drop-in (South Side)
773-355-9843
5500 S. Indiana Avenue (basement of New Life Church)
Hours: Monday–Friday, 11am–5pm (Friday by apt. only)
Eligibility/Services: Ages 18-24. Meals and snacks, hygiene supplies, computer/internet and phone access, resource advocacy (also by appointment), and rest and respite.
C2P @ Washington Park (South Side)
773-702-5872
Washington Park Refectory, 5531 S. Russell Drive (1 Block East of King Drive, Green Line Garfield)
Hours: Tuesdays 5:30–8:30
Eligibility/Services: Ages 12–24. Mobile health clinic, HIV/STI testing, meals and snacks, basic needs, resource advocacy (also by appointment), counseling (also by appointment).

Stand Up for Kids (Lakeview)
847-251-1622
3614 N. Ashland
Hours: Mondays, 6:30-9:30 PM
Eligibility/Services: Ages 16-24. Meals, clothing, and transportation assistance.

Casa Corazón (La Casa Norte) (Back of the Yards)
773-276-4900 ext. 250 (case manager)
1736 W 47th Street (@ Hermitage) (Bus #9, #47)
Hours: Monday 3pm-9pm, Wednesday and Friday 9am–9pm
Eligibility/Services: Youth 16-24 experiencing homelessness, couch surfing, locked out, or with no safe place to be. Meals, case management, SNAP enrollment, housing referrals, computers.

Casa Corazón (La Casa Norte) (Humboldt Park/Logan Square)
773.276.4900 ext. 241 (case manager)
2845 W. McLean (near California & Armitage, CTA Bus 72 & 73)
Hours: 12–8:30pm, Monday, Tuesday, and Thursday.
Eligibility/Services: Ages 16 to 24. Meals, case management, SNAP enrollment, housing, referrals, computers.

Programs For Trans/Gender Non-Conforming (TGNC) Folks
TransSafe @ The TransLife Center (Edgewater/North Side)
773.248.5200 ex. 418
Location: Call for location.
Hours: Wednesdays 1–4pm
Eligibility/Services: Services for transgender and gender non-conforming (TGNC) individuals, 18+. Medical, legal, housing, social, employment, and other services in a TGNC-affirming environment

After Hours @ Howard Brown (Uptown)
773-388-8906
4025 N. Sheridan Road
Hours: 1st and 3rd Fridays of the month, 6–9pm
Eligibility/Services: 18 & up. Drop-In for TGNC folks. Food, programming, access to health care providers, hormones, insurance enrollment.
Street Outreach-Youth

**Street and Community Outreach Program (SCOPe) (Teen Living Programs)**

Hours: 2:30pm–5:30pm

**Location:**
- Mon: 55th & Indiana (Garfield Green Line stop)
- Tues: 35th & State (Green Line)
- Wed: 63rd & Halsted (outside Kennedy King)
- Thursday: 95th and Dan Ryan (Red Line stop)

Eligibility/Services: Food, HIV testing, referrals, hygiene supplies and safer sex supplies, community.

Night Ministry Youth Outreach Van

773-784-9000 x7004

Hours: Tuesday and Thursday nights 8:30 – 10pm

Location: Halsted just south of Belmont (look for blue van)

**Eligibility/Services:** Food, HIV testing, referrals, hygiene supplies and safer sex supplies, community.

Employment/Job Training

**Cara Program**
[www.thecaraprogram.org](http://www.thecaraprogram.org)

Provides training, support and job placement services.

**Inspiration Corporation**
[http://www.inspirationcorp.org](http://www.inspirationcorp.org)

Offers Foodservice Training program, employment placement services, housing, and supportive services.

**Greencorps Chicago**

Chicago’s green industry job training program for individuals with barriers to employment. Greencorps’ mission is to promote environmental stewardship and improve the quality of life in Chicago by establishing, maintaining and restoring natural and public spaces.

**Chicago Women in Trades**
[chicagowomenintrades2.org](http://chicagowomenintrades2.org)

Current programs include Technical Opportunities Program (a pre-apprenticeship program), Women in Welding Program, and more.

**Chicago Public Allies**
[www.publicallies.org](http://www.publicallies.org)

Partners with AmeriCorps to provide a 10-month intensive program to committed leaders each year.

**Year Up**
[www.yearup.org](http://www.yearup.org)

Combines hands-on skill development, college credits, and corporate internships to prepare students for success in professional careers and higher education.
Greater West Town Community Development Project  
[www.gwtp.edu](http://www.gwtp.edu)  
Provides a comprehensive array of services, including On-the-Job Training, Job Search Assistance, Direct Placement, and Empowerment Zone Programs.

North Lawndale Employment Network  
[www.nlen.org](http://www.nlen.org)  
NLEN assists North Lawndale residents through innovative employment initiatives, including Sweet Beginnings.

Youth Job Center of Evanston  
[www.youthjobcenter.org](http://www.youthjobcenter.org)  
Youth Job Center prepares youth ages 14-25 for success in the workplace by providing job-readiness, placement, and employment support in partnership with employers.

Computer/Internet Access  
Connect Chicago  
[www.weconnectchicago.org](http://www.weconnectchicago.org)  
Connect Chicago is a loose network of more than 250 places in the city where internet and computer access, digital skills training, and online learning resources are available—for free.

City Colleges  
[www.ccc.edu/borrowalaptop](http://www.ccc.edu/borrowalaptop)  
City Colleges of Chicago credit students (with 6 or more credit hours) who meet eligibility requirements may borrow a Windows laptop free of charge for up to four weeks. Laptops are issued on a first-come, first-served basis, and supply is limited.

Health and Wellness  
Free or Low-Cost Youth Walk-In & Mobile Health Clinics  
**Broadway Youth Center (Northside)**  
773-935-3151  
615 W. Wellington (at Broadway)  
**Hours:** Monday, Tuesday, Thursday and Friday: 3 PM-8 PM; Wednesday: 10 AM-8 PM (no treatment after 6 PM)  
**Provides:** Offers treatment for Syphilis, Chlamydia, Gonorrhea, Trichomoniasis (Trich), Bacterial Vaginosis (BV), Yeast infections, HPV (warts), and HSV (herpes). Provides pregnancy tests/options, birth control options, and flu/cold season care.

**C2P @ Washington Park (South Side)**  
773-702-5872  
Washington Park Refectory, 5531 S. Russell Drive (1 Block East of King Drive, Green Line Garfield)  
**Hours:** Tuesdays 5:30–8:30  
**Eligibility/Services:** Ages 12–24. Mobile health clinic, HIV/STI testing, meals and snacks, basic needs, resource advocacy (also by appointment), counseling (also by appointment).
Free STI/HIV Testing & Treatment

**Broadway Youth Center (Northside)**
773-935-3151
615 W. Wellington (at Broadway)
**Hours:** Monday, Tuesday, Thursday and Friday: 3 PM-8 PM; Wednesday: 10 AM-6 PM
**Provides:** Offers treatment for Syphilis, Chlamydia, Gonorrhea, Trichomaniasis (Trich), Bacterial Vaginosis (BV), Yeast infections, HPV (warts), and HSV (herpes). Provides pregnancy tests/options, birth control options, and flu/cold season care.

**C2P @ Washington Park (South Side)**
773-702-5872
Washington Park Refectory, 5531 S. Russell Drive (1 Block East of King Drive, Green Line Garfield)
**Hours:** Tuesdays 5:30–8:30
**Eligibility/Services:** Ages 12–24. Mobile health clinic, HIV/STI testing, meals and snacks, basic needs, resource advocacy (also by appointment), counseling (also by appointment).

**Englewood Specialty Clinic**
641 W. 63rd St., Lower Level
312-747-8900
**Hours:** Monday, Wednesday, Friday: 8 AM-4 PM; Tuesday, Thursday: 9 AM-5 PM

**South Austin Specialty Clinic**
4958 W. Madison
312-746-4871
**Hours:** Monday, Wednesday, Friday: 8 AM-4 PM; Tuesday and Thursday: 10 AM-6 PM

**Lakeview Specialty Clinic**
2861 N. Clark, 2nd floor
312-744-5507
**Hours:** Monday, Wednesday, Friday: 8 AM-4 PM; Tuesday and Thursday: 10 AM-6 PM

**WestTown STI Specialty Clinic**
2418 W. Division
312-744-4092
**Hours:** Fridays, 8 am - 4 pm

Low Cost STI/HIV Testing & Treatment

**Howard Brown Health Center Walk-In Clinic**
773-388-1600
4025 Sheridan Road, Chicago IL 60613
STI screening and treatment, $95; Free HIV, Syphilis, Rapid Hepatitis C testing, Low-Cost Hepatitis A/B vaccination available.
**Hours:** Monday, Tuesday, and Thursday: 1 pm - 7 pm; Friday: 9 am - Noon and 1 pm - 4 pm; 2nd and 4th Saturday of each month: 9 am – Noon

**Aris Health by Howard Brown Health Center Walk-In Clinic**
773-388-1600
Free or Low Cost LGB and Transgender Health Clinics
*Services below are walk-in or by appointment.*

For Transgender and Gender Non-Conforming People, 18+

**Howard Brown Health Center**

**After Hours**
4025 N. Sheridan Road
773-388-8906
**Hours:** 1st and 3rd Fridays of the month, 6–9 pm
Provides services to 18+. Drop-In for TGNC folks. Food, programming, access to health care providers, hormones, insurance enrollment.

For LGBT Youth

**AYAC Same Gender Loving Clinic**
1901 W. Harrison
3rd floor, Fantus Building
**Hours:** Tuesdays from 1:00-5:00 pm
Appointments can be made by calling (312) 864-0200.

Clinics for Women and Transgender People

**Chicago Women’s Health Center**
773-935-7145
[http://www.chicagowomenshealthcenter.org](http://www.chicagowomenshealthcenter.org)
Provide gynecology, primary care, counseling, acupuncture, massage, and more.

Primary Care Health Centers

**Erie Family Health**
312-666-3494
[http://www.eriefamilyhealth.org](http://www.eriefamilyhealth.org)

**Heartland Health Centers**
[http://www.heartlandhealthcenters.org](http://www.heartlandhealthcenters.org)

**Access Community Health Network**
1-866-882-2237
[www.accesscommunityhealth.net](http://www.accesscommunityhealth.net)
Provides services across 35 locations in Chicago, Cook and DuPage counties.

Sexual & Domestic Violence

**Chicago Rape Crisis Hotline**
888-293-2080
Operates 24 hours a day, 7 days a week. Provides immediate support, crisis intervention and referrals.
Chicago Domestic Violence Help Line  
Toll-free: 877-863-6338  
24-hour, multilingual information, options, counseling, legal and shelter services.

Rape Victim Advocates  
www.rapevictimadvocates.org  
312-443-9603  
Provides medical and legal advocacy, free and confidential counseling, education and training.

Mental Health/Wellness  
Center on Halsted  
http://www.centeronhalsted.org  
773-472-6469  
Services are provided on a sliding scale basis. They also accept a number of insurance plans, including Blue Cross Blue Shield PPO.

Chicago Women’s Health Center  
http://www.chicagowomenshealthcenter.org  
773-935-7145  
Provide gynecology, primary care, counseling, acupuncture, massage, and more.

Youth Outreach Services  
773-777-7112  
http://www.yos.org

Community Counseling Centers of Chicago (C4)  
773-769-0205  
http://www.c4chicago.org

Legal Assistance  
First Defense Legal Aid  
1-800-LAWREP4  
http://www.first-defense.org  
If you or someone you know is being held by the Chicago Police Department, call 1-800-LAWREP4 for a free lawyer, 24 hours a day, 365 days a year.

Legal Assistance Foundation  
312-341-1070  
https://www.lafchicago.org  
Provides legal services in five main areas of law: children and families, consumer, housing, immigrants and workers’ rights, and public benefits. Also hosts free legal clinics and help desks.

Transformative Justice Law Project  
773-272-1822  
http://tjlp.org  
Provides free, criminal legal services to low-income and street based transgender and gender non-conforming people targeted by the criminal legal system.
Juvenile Expungement Help Desk
312-229-6359
https://www.facebook.com/JuvenileExpungementHelpDesk
Provides information and assistance to help you expunge your juvenile arrests and findings of delinquency from law enforcement and court records. To expunge your record, you must be 18 or older and have no open juvenile cases (including probation).

The Law Project of the Chicago Coalition for the Homeless
1-800-940-1119
www.chicagohomeless.org
Provides free legal services to families and youth experiencing housing instability in Chicago.

Public Benefits

Supplemental Nutrition Assistance Program (SNAP)
SNAP (also referred to as Food Stamps or Link Card) can help pay for food. Use the Application for Benefits Eligibility (ABE) to apply:
https://abe.illinois.gov/abe/access/

Temporary Assistance to Needy Families (TANF)
There are many different types of cash assistance. If you are pregnant and/or have dependent children, you may qualify for TANF (also referred to as public aid). You may also be able to receive other services, including child care. To apply: https://abe.illinois.gov/abe/access/

Medical Assistance/CountyCare
If your income is less than $1,321 each month, you may be eligible for Medicaid. To apply:
https://abe.illinois.gov/abe/access/

For those new to the web-based application portal for Medicaid, SNAP, and cash benefits, please review this introductory guide:
https://www.dhs.state.il.us/page.aspx?item=67366

Social Security Disability Insurance (SSDI)
Social Security provides financial benefits to people who cannot work because they have a medical condition and/or disability. To learn about the process and apply: www.socialsecurity.gov

Social Security Income (SSI)
SSI is similar to SSDI. However, SSDI requires a person to pay into the disability insurance program. SSI provides a minimum payment to persons who have not paid any or enough money into the Social Security programs. To learn about the process and apply online: www.socialsecurity.gov
Identification Replacement & Name Changes
Identification is the key to housing programs, employment, education, and a million other things. This guide will provide a step-by-step process for individuals seeking to obtain and/or replace state identification, social security cards, and/or birth certificates.

What happens if I don’t have anything? For example, I lost my state identification, I don’t have a birth certificate, and I don’t have a social security card.

Step 1: Birth Verification/Birth Certificate
What do I do if I have no identification and was born in Cook County? With permission, lawyers may replace birth certificates for individuals over the age of 18 who were born in Cook County at the County Clerk’s Office.

The Cook County Clerk’s Office is located at:
The Daley Center
50 W. Washington, East Concourse (Lower) Level -25
Chicago, IL 60602
(312) 603-7790
Hours: 8:30 a.m. to 5 p.m. Monday-Friday
http://www.cookcountyclerk.com

Some organizations offer a free legal clinic to assist with birth record replacement. Many of these legal clinics will order and pay for Cook County birth certificates at no charge. The Chicago Coalition for the Homeless also assists with birth certificate replacement. To contact the Law Project for legal help, call toll-free at (800) 940-1119.

Where you ever a student in Chicago Public Schools?
If the answer is “yes,” go get your Certification of Birth Verification
*No identification is needed!
The first copy is FREE! (Additional copies $4 money order)

Get online and go to http://www.cps.edu/ABOUT_CPS/DEPARTMENTS/Pages/StudentRecords.aspx
And download the online form or apply online: https://secure.cps.edu/StudentRecords/

If you were in school from 1989 to the present, please fax the form to: 773-553-2341
Or mail to:
Chicago Public Schools
Office of Compliance
125 S. Clark Street, 11th Floor
Chicago, IL 60603
*Turnaround time is 2-3 business days from time we receive your request /Allow extra time to receive via US mail

If you were in school before 1989, please fax to: 773-535-5894
Or Mail to:
Chicago Public Schools
Student Records Services
College Student Resource Guide | Student Emergency Fund

3532 W. 47th Place, 1st Floor  
Chicago, IL 60632

*Turnaround time is 5-7 business days from time we receive your request / Allow extra time to receive via US mail

On the form, you can ask Chicago Public Schools to mail your birth verification to the organization or project that you are working with or to another address.

What do I do if I have no identification and never attended Chicago Public Schools?

What county were you born in? It is often easier to get a Birth Certificate from non-urban Illinois counties. Sometimes, you actually have to go back to that county to get one. Otherwise, a case manager can call, write to the county, and get it through the mail for a fee.

Were you born in a U.S. state besides Illinois?
Check out www.vitalrec.com for more information about birth record replacement in other U.S. states. Read the order forms carefully—as some of these forms request a copy of state-issued picture identification and a money order or check. Some states require picture identification—although some counties do not require copies of picture identification (and sometimes the county prices are less expensive). Make sure you read all of the fine print!

It’s best to do a google search for the county of birth + “birth record” to locate county-specific forms. Sometimes, ordering birth certificate online with a credit card is another way to bypass the picture identification requirement.

Step 2: Birth Certificate
There are a few different ways to get a birth certificate. The Cook County Clerk’s office keeps official records of births that occur in Chicago and suburban Cook County. If you were born in Cook County, go downtown to the City Hall Building—on the County side of the building in the basement. The cost is $15 (additional copies of the same record cost $4 each).

The Cook County Clerk’s Office is located at:
The Daley Center  
50 W. Washington, East Concourse Level  
Chicago, IL 60602  
(312) 603-7790  
Hours: 8:30 a.m. to 5 p.m. Monday-Friday

One form of ID is required if submitting one of the following IDs:

- State driver’s license
- State identification
- U.S. passport
- U.S. naturalization certificate
- U.S. Armed Forces identification card
- U.S. Selective Service card
- U.S. immigration card (resident alien)
- Public Aid Card WITH medical card

- OR -
Two of these forms of ID are required:

- Social Security card
- Voter registration card (issued within past 90 days)
- W-2 form (most recent tax year)
- Bank statement (issued within past 90 days)
- Utility bill (issued within past 60 days)
- Vehicle registration card
- Life insurance policy (at least 1 year old)
- Checkbook or savings book
- Work identification card with photo
- Traffic ticket (prior to court hearing)
- School identification card with photo
- Foreign passport
- V.A. (Veterans Affairs) medical card
- U.S. issued consulate identification card

Though this is not on their list, they have also been known to take marriage licenses, divorce decrees, postmarked envelops, and the Chicago Public Schools record of birth (see Step #1).

You can also request a birth certificate through the mail:
Cook County Clerk David Orr
Bureau of Vital Statistics
P.O. Box 642570
Chicago, IL 60664-2570

Include the following items:

- A completed Birth Certificate Request Form
- A photocopy of your photo identification (e.g. driver’s license, state issued identification, etc.)
- A check or money order payable to the Cook County Clerk
- A self-addressed stamped envelope

You can also go to any currency exchange as well—but prices range from $10 to $20 depending on the currency exchange. However, most currency exchanges will accept primary forms of identification—and may be less likely to take inferior pieces of ID like items on the “two of the following” list above. Call (847) 759-8905 for Currency Exchange hours and locations in the Chicago area or visit [www.mycurrencyexchange.com](http://www.mycurrencyexchange.com).

Lastly, you contact VitalChek and charge your order to any major credit card for an additional fee. You may also request documents shipped overnight. Visit [www.vitalchek.com](http://www.vitalchek.com) or call (312) 603-7799 to place an order.

Step 3: Proof of residence
It’s important to have mail with your address on it. If you are experiencing homelessness, you can sometimes use an organization’s address to receive mail. Eventually, you will use this at the Social Security Office and the Secretary of State to prove your residence.
Step 4: Picture Identification
School identification can be useful for replacing legal documents, like birth certificates. Sometimes, other social service agencies make photo IDs, too. But the social security office requires state-issued photo identification.

Step 5: Social Security Card
Without a state-issued photo ID, it is recommended that you bring 2-3 of the following:
- Birth certificate or birth verification record from Chicago Public Schools
- Voter registration card
- School transcripts (with your full name and date of birth)
- Verification of identity letter from a case manager or social worker
- Medical records with full name, date of birth, and social security number

You can pick up a **free** print out of your social security number if you go to the office and request a **print out**. At that time, they will also give you a letter verifying that they will be sending you a social security card in the mail in 2-3 weeks. If you don’t have an address, use the organization’s address.

Downtown Social Security Office
77 W. Jackson Blvd, Suite 300
Chicago, IL 60604

Step 6: State Identification or Driver’s License
For first time applicants, you will need to prove **signature**, **birthday**, **social security number**, and **residency**. The cost is $30 for a driver’s license and $20 for a state identification card.

State identification fees can be waived with a Homeless Status Certification voucher. This form can be downloaded here and needs to be completed by an agency or religious organization that can verify your housing status. Form link: [http://www.cyberdriveillinois.com/publications/pdf_publications/dsd_a230.pdf](http://www.cyberdriveillinois.com/publications/pdf_publications/dsd_a230.pdf)


To prove **signature**: signed social security card, out of state Driver’s License
To prove **birth**: Birth Certificate/official school transcript/passport
To prove **social security number**: social security card with signature
To prove **residency**: Mail addressed to ID applicant/apartment lease/utility bill

**To obtain a duplicate or corrected license:**
If your license has been lost, stolen or destroyed, you may apply for another license. You will be required to show acceptable forms of identification that prove your identity. The fee is waived if you bring a police report that documents the theft.

The Secretary of State’s office is located at several locations. For a full listing of locations, visit [http://www.ilsos.gov/facilityfinder/facility](http://www.ilsos.gov/facilityfinder/facility) and verify that the location closest to you provides State ID Card First Time Issuance or State ID Card Renewal.
Location that offers both:

**Thompson Center**
100 W. Randolph
Concourse level
312-793-1010
M-F 8 AM-5 PM

**Step 7: Voter Registration**

It is easier than ever to register with the [Illinois Online Voter Application](http://www.ova.elections.il.gov). Not sure if you need to register? Did you move? Change your name? Turn 18? Find your voter registration status here.

You can still register by mail by completing the Chicago resident voter registration application ([English](http://www.ova.elections.il.gov)) ([Spanish](http://www.ova.elections.il.gov)) or the Statewide voter registration application ([English](http://www.ova.elections.il.gov)) ([Spanish](http://www.ova.elections.il.gov)).

Get more information on important election dates and [Illinois voter registration requirements](http://www.ova.elections.il.gov) as well as answers to frequently asked questions about elections in Illinois.

**Name Change Resources**

**Name Change Mobilization (Transformative Justice Law Project of Illinois)**

[www.tjlp.org](http://www.tjlp.org)

**About:** Attorneys and trained volunteers assist transgender and gender non-conforming folks file petitions to change their names legally at the Daley Center in downtown Chicago. Volunteers provide follow-up support services by accompanying folks to their court dates and helping them navigate the subsequent name change processes at the Department of Motor Vehicles, Social Security Office, Department of Vital Records, etc.

**Hours:** Last Friday of every month, 9:00am – 3:00 pm in room 1202 of the Daley Center, located at 50 W. Washington, Chicago, IL 60602.

**Eligibility:** To read about eligibility requirements, costs, and the name change procedure in Cook County, IL, please see our [Name Change 101](http://www.tjlp.org) document.

**Guide to Name and Gender Marker Changes (Equality Illinois)**